

Fairfax-Falls Church Community Services Board

December 21, 2011

The Board met in regular session at the Fairfax County Government Center, 12000 Government Center Parkway, Conference Rooms 9 and 10, in Fairfax, VA.

The following CSB members were present: Martha Lloyd, Chair; Mary Ann Beall, Susan Beeman, Jessica Burmester, Lynne Crammer, Mark Gross, Glenn Kamber, Lisa Kania, Mattie Palmore, Lori Stillman, Woody Witt, Jane Woods

The following CSB members were absent: Pam Barrett, Karen Margensey, Jean McNeal, Mark Sites

The following CSB staff was present: Ann Bahr, George Braunstein, Belinda Buescher, Carolyn Castro-Donlan, Jeannie Cummins-Eisenhour, Lisa Potter, Cathy Pumphrey, Phillip Stamps, Jim Stratoudakis, Alan Wooten, Will Williams, Laura Yager, Barbara Wadley-Young

1. Meeting Called to Order

Ms. Lloyd called the meeting to order at 7:30 p.m.

Welcome and introductions were provided to newly appointed Executive Director of The Arc of Northern Virginia, Rikki Epstein. Ms. Epstein thanked the Board for their warm welcome.

2. Amendments to the Meeting Agenda

Ms. Lloyd presented a motion to add Action Item 8 on the Agenda which was seconded by Ms. Woods and the motion approved.

3. Matters of the Public

There were no matters of the public.

4. Consent Agenda

Mr. Witt moved the Board approve the Consent Agenda with the following items included:

- A. Approval of minutes of the November 16, 2011 Board meeting.
- B. Acceptance of minutes of the November 9, 2011 Executive Committee meeting.
- C. Acceptance of minutes of the November 16, 2011 Internal Committee meeting.
- D. Acceptance of minutes of the November 16, 2011 External Committee meeting.
- E. Acceptance of minutes of the December 7, 2011 Substance Use Disorders/Mental Health Workgroup meeting.
- F. Acceptance of minutes of the November 2, 2011 Intellectual Developmental Disability Workgroup meeting.

The motion was seconded and approved.

5. Reingold, Inc. Presentation

Ms. Buescher introduced Mr. Joseph Ney and Mr. Glenn Heitz, senior management of Reingold Inc., who will be developing a new logo for the CSB. Mr. Ney thanked the Board for the invitation and explained the need to gather input from three focus groups before starting the first design. The Board discussed the needs for creating a new logo. Mr. Heitz led a word association exercise with the Board as part of the first focus group. The Board provided their input and comments of what their vision would be for a new CSB logo.

6. Matters of the Board

- Ms. Beeman reported on the opportunities for the Board to testify on January 6 in front of the Regional Budget Hearing and on January 7, 2012 in front of the local State Delegation. Ms. Beeman asked for volunteers to speak.
- Mr. Kamber referenced an email sent out by Ms. Castro-Donlan about senior staff changes and assignments and wanted to express his admiration on the incredible leadership reflected over the years from the three CSB Directors, Dr. Gary Axelson, Mr. Will Williams and Mr. Alan Wooten.
- Mr. Witt reported that he and Mr. Wooten attended the Advisory Consortium on Intellectual and Developmental Disabilities and noted the DD waiver expires 2013 and the ID waiver expires 2014. Mr. Witt reported that the next Intellectual Developmental Disability Workgroup will meet on January 10, 2012 and the waivers will be an agenda item.
- Ms. Woods went over the Legislative sign-up sheet and signed up Board members to meet with local State and House Delegates. Ms. Woods also noted that Mr. Braunstein would create additional bullet points.

7. Information Item - LogistiCare Complaint Process

Mr. Wooten introduced Mr. Stamps, CSB Transportation Coordinator. Mr. Stamps reported that LogistiCare was awarded a contract with DMAS that went into effect October 2011 and in the contract was tasked to develop and implement a system that tracks contacts, complaints and complaint resolution. LogistiCare was also tasked to reduce complaints to 1% or less; this number was decreased from the previous contract of 2%. Mr. Stamps reviewed the steps that LogistiCare created to meet the requirements of the contract and stated that LogistiCare provided 3.92 million trips state wide in FY2011. In response to whether specific data was available on the Fairfax-Falls Church area for this past year, it was noted the data was not yet available but would be shared with the Board once received. Discussion continued on LogistiCare's accountability, provider training, process to become a provider, creating an advisory council as well as Board members' experiences. Ms. Burmester requested that this subject be tabled to the Internal Committee or ID Workgroup. Ms. Lloyd motioned for the subject to go to the Internal Committee for review, Mr. Kamber seconded, and the motion passed unanimously.

8. Action Items – Acquisition of CVTC Group Home

Ms. Cummins-Eisenhour, CSB Investment Development Manager reported on a property located in Annandale, VA. Ms. Cummins-Eisenhour provided details on the property for possible acquisition and noted certain conditions for the funding, one being that the Board of Supervisors need to approve the purchase. Following further discussion, Mr. Gross motioned

the Board approve further negotiations by the CSB staff towards acquisition of the property. Mr. Kamber seconded, and the motion passed unanimously.

9. Executive Director's Report

- Mr. Braunstein reported because of the work that Ms. Cummins-Eisenhour has done on the housing study; the CSB will receive three or four homes from the Department of Housing before the end of this fiscal year. CSB staff will meet after the first of the year with the Housing Department Director and staff to designate work teams to find houses to purchase with Department of Housing funds for the CSB's use. The homes will be offered to all disability groups; potential plans include young adults leaving high school and a project for unescorted homeless teenagers.
- Mr. Braunstein referred to a wonderful article in the fall 2011 issue of the Beacon, the staff CSB newsletter, which then appeared in the Fairfax County News Link and the efforts of Ms. Buescher in her role as Communications Director. There have been three or four occasions where the CSB has had week long exposure of a CSB article or event. Ms. Buescher's work has directly contributed to the positive press the CSB now receives. Mr. Braunstein requested approval to send an appreciation letter on behalf of the Board to Ms. Buescher for her efforts.
- Mr. Braunstein commented on an email from a parent of a consumer who has mental illness. The parent was grateful for the professional way his son was treated by Fairfax County employees. Mr. Braunstein requested approval to send a letter of recognition and appreciation on behalf of the Board to the CSB staff involved.
- Mr. Braunstein also mentioned that Cathy Pumphrey was notified by letter from Dr. Hazel, Secretary of Health and Human Resources about her participation of the development and governance of the state-wide health information exchange for Virginia. The Board congratulated Ms. Pumphrey on the appointment.
- Mr. Braunstein noted that the State Managed Care RFP for Behavior Health has been issued. All the rehab services will now be a managed contact and the rates will not change for three years. The concern is that the alcohol drug rates, which are extremely low, will not get changed. On the other hand, it will not have a major impact on CSB operations. The CSB through the partnership with Value Option will be applying for this RFP as an independent entity and the goal is for the RFP to be implemented by July 2012.
- Mr. Braunstein noted that The Center for Medicaid and Medicare Services has grants for innovation ideas on integrating health care services available totaling one billion dollars. The CSB is part of a consortium that is applying for one of the grants. When the CSB is further along in the process, Ms. Yager and Ms. Potter will provide a report to the Board.
- Mr. Braunstein commented that the state budget contain no significant funding for any services in the behavior health budget. Proposed is a one-time \$30 million add on to the trust fund, specifically for the Department of Justice settlement. An exception is that the CSB can get paid case management money as much as six months in advance for discharge planning; however it was pointed out the money will not continue into the next year. Mr. Braunstein stated the proposal also has funding for electronic records at the facilities and the expansion of the sexual violent predator unit.

Actions Taken –

- (a) Amendments to the Meeting Agenda were approved.
- (b) The Consent Agenda was approved as presented.
- (c) Acquisition of CVTC Group Home was approved with CSB Staff having further negotiations with seller.
- (d) LogistiCare Complaint Process was approved to be reviewed by the Internal Committee.

There being no further business to come before the Board, the meeting was adjourned at 9:45 p.m.

January 25, 2012

Date Approved



Ann Bahr, Clerk to the Board